

Reserve cash to grow your business.

Managing dispersed UPS systems can be challenging for you and your customers. With Monitoring & Dispatch Services, you can effortlessly provide a new or complementary managed service to your customers, without the hassle.

Bundle select APC Smart-UPS, a three- or five-year Monitoring & Dispatch Service plan, and a network management card, and be among the first to offer dispatch as well as monitoring services.

The Power of APC + Ingram Micro

APC and Ingram Micro allow you to combine hardware and services into a single solution for your customers.

You get cash flow relief with up-front, in-full payments. Your customer gets a simple monthly bill.



80% of companies see demand from their customers for technology services.*

Monitoring & Dispatch Services

Features	Benefits
Cloud-based, remote monitoring manage APC via EcoStruxure™ Asset Advisor (inc	
24/7 technical support	Access remote troubleshooting via technical expert engineers
Remedial replacement of parts and batteries	Reduce time to repair with proactive shipment of replacement parts
Monthly risk mitigation reporting	Proactively manage customers' risk with reporting on device age, incidents, and proactive maintenance recommendations
Next business day, on-site service	Replacement of necessary parts or units by Field Service Representative at customer site regardless of UPS age or location



Why you'll like UPS as a Service	Why customers will like UPS as a Service	
Get paid up front to reduce liability	to reduce liability Payment plan rather than up-front equipment costs	
Improved cash flow + up-front margin	Predictable budget and cash flow	
Simple, predictable UPS refresh cycles	Keeps UPS systems updated	

How it works:

- » Purchase Smart-UPS plus Monitoring & Dispatch Service with a finance agreement.*
- » Deploy the technology to customer environments or co-location facilities.
- » Receive up-front, in-full payment from Ingram Micro.
- » Your customer gets a simple monthly bill.

Why add a distributed IT management service?



Gain Visibility

Stay in control with centralized visibility, while we monitor your customers' dispersed UPS systems.



Avoid Costly Dispatches

Avoid the operational cost to reach your customers' dispersed IT installations with our vehicles.



Increase Revenue

Extend your reach beyond point products, without the worry and effort.

Sample solutions—contact your rep for other options

SKU	Smart-UPS	3-year Monitoring & Dispatch Service	5-year Monitoring & Dispatch Service	Network Management Card ¹
SMT750C	APC Smart-UPS 750VA LCD 120V with SmartConnect	W3YONSITENBD-SP-02	WMD5YOSNBD-SP-02	AP9640 – UPS NMC 3 OR AP9641 – UPS NMC 3 with Environmental Monitoring
SMT1500RM2UC	APC Smart-UPS 1500VA LCD RM 2U 120V with SmartConnect	W3YONSITENBD-SP-03	WMD5YOSNBD-SP-03	
SRT5KRMXLT	APC Smart-UPS SRT5000VA RM 208V	W3YONSITENBD-SP-05	WMD5YOSNBD-SP-05	

Order minimums and account exclusions may apply. Contact your APC rep for more information.

Network Management Card required for activation of Monitoring & Dispatch Service.





^{*}Financing provided by IT Distributor. Credit approval required. Financial terms and conditions apply.