

Ingram Micro Xvantage™ APIs: Create a better customer experience

Streamline day-to-day
business processes



When it's easier for your customers to do business with you, it's easier for your business to profit and grow. Ingram Micro Xvantage™ APIs enhance business efficiency by providing access to data, web services and automation that can:

- Reduce manual processes
- Improve speed to market
- Streamline daily workflows
- Drive a better customer experience
- Improve productivity

What is an API, anyway?

An API (application programming interface) is a set of rules that act as a kind of software liaison, allowing applications to communicate with each other, so they can access and share data quickly.

Our powerful APIs allow authorized applications, such as your e-commerce platform, CRM or ERP, to exchange data with Xvantage instantly. This all happens seamlessly, regardless of your internal data structures and technology platforms. By automating data sharing processes, these APIs free up more of your time, so you can focus on building your business.

Ingram Micro's Xvantage APIs make it easier for your business to:

- Manage active customer quotes
- Place orders
- Track order status
- Review outstanding invoices
- View upcoming renewals and subscriptions
- Manage cloud, software and hardware orders

Take a test drive

Explore the benefits of Xvantage APIs with our new API simulators. Get a [sneak peek](#) into the lifecycle of a transaction conducted via API—from product search through Quote to Order, and into post-order transactions.

Implementation made easy

Implementing Xvantage APIs doesn't have to be hard. That's why we created [Software Development Kits \(SDKs\)](#) to help simplify the process and shorten the development cycle. SDKs package all the necessary tools needed for API implementation and are available for all existing Xvantage APIs.

What APIs does Ingram Micro Xvantage offer?

Simplify everything from product pricing to returns with our powerful APIs, which include:

Order Management APIs and Webhooks This collection of APIs provides the ability to search existing orders, create new orders, view order details and modify/cancel orders as permitted. Create Your Order API v7 Create orders from existing quotes that are in “ready to order” status. Orders may be created from both Configure to Order (CTO) quotes or non-CTO quotes.	Renewals APIs Search for your upcoming renewals and view renewal details. Subscriptions APIs Search for your upcoming subscriptions and view subscription details.
Product Catalog APIs and Webhooks Search for products, retrieve product details, find real-time pricing and availability and view current inventory.	Quote APIs Easily create, search, and retrieve details for all of your open quotes with Ingram Micro. Validate the accuracy of created quotes and identify all mandatory fields that are required by the vendor at the time of order.
Invoice Details API Easily and securely retrieve all details related to your invoices.	Deals API Search for vendor deals and view details quickly. Search for deals by end-user name, vendor name or Deal ID.
Returns API Create new return requests, and search for details on existing returns as needed.	Freight Estimate API Estimate freight charges for an order.

FAQs

Q. How much does it cost to access Ingram Micro Xvantage APIs?

A. Xvantage APIs are provided **free** of charge to all Ingram Micro partners.

Q. Do the APIs use a real-time or batch process?

A. Our APIs provide **real-time** access to the data you need to power your business.

Q. Will APIs support the latest features in Xvantage?

A. Yes, provided you use the latest versions of our APIs to access these features.

Q. Is a developer account needed?

A. Yes. You can apply for a developer account and get instant access to the developer sandbox by completing an [application for API access](#) with your unique Ingram Micro customer number or partner ID.

Ready to create a better customer experience? Visit our Ingram Micro Xvantage™ API page to find out how and learn more.

LEARN MORE

Not sure how to get started? Contact our API team for additional support at usxvantageintegrations@ingrammicro.com.