

Renewals and Subscription

CONTACT SHEET

Vendor Name	800-456-8000 ext	EMAIL ***@IngramMicro.com	Hours of Operation
Acronis *	76789	Acronis-Licensing	8:30am-5:30pm ET
Adobe	76578	Adobe-Licensing	8:30am-8:00pm ET
AlienVault *	76581	AlienVault-Licensing	8:30am-6:30pm ET
Arcserve *	76402	Arcserve-Licensing	8:30am-5:30pm ET
Atakama	77919	Atakama -Licensing	8:30am-5:30pm ET
Autodesk *	76027	Autodesk-Licensing	8:30am-8:00pm ET
AVG (Avast)	76889	AVG-Licensing	8:30am-6:30pm ET
Axis Communications	76112	Axis-Licensing	8:30am-5:30pm ET
BeyondTrust	E-mail Only	BeyondTrust-Licensing-US	8:30am-5:30pm ET
Binary Defense	77919	BinaryDefense-Licensing	8:30am-5:30pm ET
Bitdefender	76597	Bitdefender-Licensing	8:30am-5:30pm ET
Blanco	77919	Blanco-Licensing	8:30am-5:30pm ET
Channel Works	76110	Channelworks-Licensing	8:30am-5:30pm ET
Check Point *	76483	Checkpoint-Licensing	8:30am-6:30pm ET
Citrix	76484	Citrix-Licensing	8:30am-8:00pm ET
Cofense	76526	Cofense-Licensing	8:30am-5:30pm ET
ConduSiv *	76487	ConduSiv-Licensing	8:30am-8:00pm ET
Corel *	76485	Corel-Licensing	8:30am-8:00pm ET
Critical Start	77919	CriticalStart-Licensing	8:30am-5:30pm ET
CrowdStrike	77919	CrowdStrike-Licensing	8:30am-5:30pm ET
Cymulate	77919	Cymulate-Licensing	8:30am-5:30pm ET
EKAHAU	77919	EKAHAU-Licensing	8:30am-5:30pm ET
ESET	76853	Eset-Licensing	8:30am-6:30pm ET
EVA Team (Vendors- listed on page 3)	E-mail Only	EVA-Team	8:30am-8:00pm ET
Evidian	77919	Evidian-Licensing	8:30am-5:30pm ET
F5 *	76623	F5-Team	8:30am-8:00pm ET
Fire Eye * (Trellix)	76479	FireEye-Licensing	8:30am-8:00pm ET
Forcepoint *	76797	Forcepoint-Licensing	8:30am-6:30pm ET
Fortinet *	76439	Fortinet-Licensing	8:30am-8:00pm ET
GoGuardian	E-mail Only	GoGuardian-Licensing	8:30am-5:30pm ET
Google Solutions *	76887	Google-Solutions	8:30am-5:30pm ET
IBM Software *	76043	IBM-Licensing	8:30am-8:00pm ET
Iboss	77919	IBoss-Licensing	8:30am-5:30pm ET
IGEL *	76459	Igel-Licensing	8:30am-5:30pm ET
Infoblox (CDW Only)	Email Only	Infoblox-licensing	8:30am-5:30pm ET
Infragistics *	E-mail Only	Infragistics-Licensing	8:30am-6:30pm ET
Ivanti * (includes Pulse Secure)	77967	Ivanti-Licensing	8:30am-6:30pm ET
Juniper Networks *	76441	Juniper-Licensing	8:30am-8:00pm ET
Kofax	76528	Kofax-Licensing	8:30am-8:00pm ET
Lookout *	E-mail Only	Lookout-Licensing	8:30am-5:30pm ET
Masergy	77919	Masergy	8:30am-5:30pm ET
McAfee * (Trellix)	76574	McAfee-Licensing	8:30am-8:00pm ET
Microsoft Open Licensing (MOLP) *	76163	Microsoft-Licensing	8:30am-8:00pm ET
Microsoft CSP	76163 opt 8	Microsoft-Licensing	8:30am-8:00pm ET
Microsoft Campus & School Agreements	76163 opt 6	Open.Value	8:30am-8:00pm ET
Microsoft Open Value	76163 opt 4	Open.Value	8:30am-8:00pm ET
Microsoft SPLA	76163 opt 5	Microsoft-SPLA	8:30am-8:00pm ET

* Indicates Reprints are in Licensing Locator

Updated last January 24, 2025
*Does not reflect any recent org changes



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Milestone *	76893	Milestone-Licensing	8:30am-8:00pm ET
Mimecast	76572	Mimecast-Licensing	8:30am-5:30pm ET
Mist	76529	Mist-Licensing	8:30am-8:00pm ET
Morpheus	77919	Morpheus-Licensing	8:30am-5:30pm ET
NetAlly	76543	NetAlly-licensing	8:30am-6:30pm ET
NetScout (Airmagnet) *	77611	Netscout-Licensing	8:30am-6:30pm ET
Nuance *	76449	NuanceDragon-Licensing	8:30am-8:00pm ET
OKTA	76537	OKTA-Licensing	8:30am-5:30pm ET
OmniSSA	E-mail Only	OmniSSA	8:30am-5:30pm ET
OPSWAT	77919	OPSWAT-Licensing	8:30am-5:30pm ET
Palo Alto Networks	E-mail Only	Paloaltosolutions	8:30am-5:30pm ET
Proofpoint	76496	Proofpoint-Licensing	8:30am-8:00pm ET
Quickbooks Support	76108	Quickbooks Support	8:30am-8:00pm ET
Red Hat *	76409	RedHat-Licensing	8:30am-6:30pm ET
RSA *	76058	RSA-Licensing	8:30am-8:00pm ET
SonicWall Legacy Renewals	76531	SonicWall-Renewals	8:30am-5:30pm ET
SonicWall SECaaS (Security As A Service)	76521	SonicWall-SECaaS	8:30am-5:30pm ET
Sophos *	76448	Sophos-Licensing	8:30am-8:00pm ET
SUSE *	76936	Suse-Licensing	8:30am-5:30pm ET
Tenable *	77938	Tenable-Licensing	8:30am-6:30pm ET
Trellix (Fire eye and McAfee)	76574	Trellix-Licensing	8:30am-8:00pm ET
Trend Micro *	76494	Trend-Licensing	8:30am-8:00pm ET
Trustifi	77919	Trustifi-Licensing	8:30am-5:30pm ET
Veeam *	76582	Veeam-Licensing	8:00am-6:00pm ET
Veritas *	76715	Veritas-Licensing	8:30am-8:00pm ET
Viavi	76516	Viavi-Licensing	8:30am-5:30pm ET
Watchguard	76111	Watchguard-Licensing	8:30am-5:30pm ET
Zebra *	76173	Zebra-Licensing	8:30am-5:30pm ET
ARR Dedicated Support		EMAIL ***@IngramMicro.com	Hours of Operation
Renewal and Subscription Team		Partnersuccess	8:30am-8:00pm ET

**Solution Design &
Services contact menu**

