

Depot Services

More value from every asset.



Lifecycle support beyond deployment.

Technology assets don't move through the lifecycle on their own. Devices need to be configured, deployed, tracked, repaired, recovered, redeployed, and prepared for retirement—all while maintaining visibility and control.

Ingram Micro's Depot Services help organizations manage these critical lifecycle activities through a centralized operational model designed to improve asset utilization, reduce downtime, and support distributed workforces.

A centralized approach to lifecycle management.

Whether you're onboarding employees, managing inventory, supporting field locations, or processing returned equipment, our depot services provide the operational foundation needed to keep assets productive and available.

Our depot services help organizations:

- ✓ Reduce operational complexity
- ✓ Improve inventory visibility
- ✓ Extend asset life and utilization
- ✓ Support employee onboarding and offboarding
- ✓ Simplify device recovery and redeployment
- ✓ Minimize downtime for end users
- ✓ Maintain accurate asset records and reporting

Ingram Micro Depot Services

Keep assets moving.
Keep employees
productive.

Why companies choose Ingram Micro.

Ingram Micro helps organizations maximize the value of their technology investments through lifecycle services that improve asset utilization, support operational efficiency, and reduce management complexity.

- Flexible service models tailored to your environment
- Support for distributed workforces
- Secure handling and certified data erasure
- Single partner for deployment, recovery, repair, and disposition

Questions? We've got answers.

Connect with the Ingram Micro ITAD team to learn how our depot services can help simplify asset lifecycle management. itdisposition@ingrammicro.com

DEPOT SERVICE CAPABILITIES

Configuration and Deployment

Prepare devices before they reach users.

- Build and configure to client specifications
- Device imaging and setup
- Deployment, redeployment, and order fulfillment
- Custom packaging and kitting
- Asset staging and distribution

Returned Asset Provisioning

Efficiently process devices as they return from the field.

- Returned unit processing
- Certified data erasure
- Asset inspection and evaluation
- Refurbishment and redeployment preparation
- Lifecycle status updates

Repair and Refurbishment

Extend the life of technology assets and reduce replacement costs.

- In-warranty repairs
- Out-of-warranty repairs
- Level 0, 1, and 2 repair services
- Refurbishment and restoration
- Functional testing and quality assurance

Inventory Management

Maintain visibility and control over your asset inventory.

- Serialized asset tracking
- Inventory management and reporting
- Asset status monitoring
- Device history and lifecycle reporting
- Inventory reconciliation

Support for distributed operations.

Ingram Micro supports organizations with geographically dispersed assets and users through services such as:

- Asset reclaim programs
- Remote Box Program for field asset retrieval
- Custom packaging kits with return labels
- Device recovery and return processing
- Multi-site logistics support

Connect with the Ingram Micro ITAD team to learn how our depot services can help streamline asset management, improve inventory visibility, and support the full lifecycle of your technology assets.

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usa.ingrammicro.com