

IT Value Recovery

IT Lifecycle Services



Value recovery and its benefits.

As a trusted advisor to your customers, you're always looking for ways to add value and enhance their IT lifecycle management. Ingram Micro's Value Recovery program empowers you to do just that.

Offer your customers a seamless, secure and sustainable solution for their retired technology, creating a new revenue stream for your business while reinforcing your position as a strategic partner.

What we do.

1. **Assess:** We leverage real-time market data to accurately value your customers' used IT assets.
2. **Restore:** Our expert technicians repair and refurbish devices to maximize their resale or redeployment potential.
3. **Resell and/or redeploy:** We utilize our global recommerce channels to sell the assets or assist your customers in redeploying them within their own organizations.
4. **Report:** You and your customers receive comprehensive reporting, providing full transparency on the value recovered and the positive environmental impact.

Benefits for your business:

- Earn a percentage of the value recovered from your customers' retired assets.
- Offer a valuable, end-to-end service that solves a critical customer pain point.
- Create opportunities to discuss technology refresh cycles and new hardware sales.
- Position your business as a sustainability-conscious partner, helping clients meet their ESG goals.

Benefits for your customers:

- Turn depreciated assets into cash to offset new technology investments.
- Responsibly recycle/reuse old equipment, contributing to a circular economy.
- Ensure all data is securely wiped according to industry-leading standards.
- We manage the entire process (from device collection to final reporting) making it easier for both you and your customers.

Our Certifications:

Ingram Micro maintains compliance with strict data and environmental standards, including:

- e-Stewards 4.1
- ISO 9001, ISO 14001, ISO 27001, ISO 45001
- NAID AAA-certified data destruction

Questions? We've got answers.

Reach out to the Ingram Micro ITAD team for help with service selection, quotes, RFP inquiries or custom statements of work: itdisposition@ingrammicro.com

Our comprehensive value recovery services.

Offer your clients a full suite of services to manage their IT asset lifecycle effectively.

SERVICE	BENEFITS
Asset valuation	Help your customers make informed decisions Provide accurate, market-based valuations to help them decide whether to refurbish, redeploy or resell retired assets and maximize their ROI.
Repair and refurbishment	Extend asset lifespan Our services restore devices to excellent condition, boosting their value for resale or enabling cost-effective redeployment for your customers.
Recommerce	Unlock hidden revenue Leverage our global remarketing channels to sell used assets for the best possible price. We handle all logistics, from pickup to certified data erasure.
Internal deployment	Optimize IT spend Assist your customers in putting their refurbished equipment back to work, reducing the need for new hardware purchases and providing clear tracking of all redeployed assets.

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