

What is ITAD?

The secure, compliant and responsible way to retire technology assets.



IT Asset Disposition (ITAD)

Every organization eventually faces the same challenge: what happens to technology assets when they reach the end of their useful life?

Laptops, desktops, servers, storage devices, networking equipment, and mobile devices often contain sensitive company, customer, and employee data. Simply storing retired equipment—or disposing of it without the proper controls—can create unnecessary security, compliance, and environmental risks.

IT Asset Disposition (ITAD) is the process of securely retiring, sanitizing, tracking, redeploying, remarketing, recycling, or destroying technology assets in a way that protects data, supports regulatory compliance, and promotes responsible environmental stewardship.

Why ITAD matters.

Protect sensitive data.

Retired devices often contain confidential information that can remain accessible long after a device is no longer in use. A comprehensive ITAD program helps ensure data is securely sanitized or destroyed before assets leave your control.

Maintain compliance.

Organizations must comply with a growing number of privacy, security, and environmental regulations. Proper ITAD processes help create the documentation, reporting, and chain of custody needed to support audit and compliance requirements.

Support sustainability goals.

Responsible ITAD programs prioritize reuse and refurbishment whenever possible and ensure equipment that cannot be reused is recycled through certified downstream partners. This helps reduce electronic waste while supporting ESG and sustainability initiatives.

Recover value.

Many retired assets still retain market value. Through refurbishment, remarketing, and resale programs, organizations can often recover a portion of their technology investment while reducing disposal costs.

Questions? We've got answers.

Connect with the Ingram Micro ITAD team to learn how a secure ITAD program can help protect data, support sustainability goals, and simplify asset retirement.

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What does an ITAD program include?

Data sanitization and destruction

Secure data erasure, degaussing, and physical destruction services designed to help protect sensitive information.

Asset tracking and chain of custody

Serialized tracking and detailed reporting that provide visibility from collection through final disposition.

De-installation and asset removal

Onsite support for equipment removal, audits, data center decommissioning, and asset collection projects.

Refurbishment and redeployment

Repair, upgrade, and redeploy assets to extend useful life and maximize return on technology investments.

Responsible recycling

Certified recycling services that help ensure assets are processed in accordance with environmental regulations and industry best practices.

Why organizations choose Ingram Micro.

Retiring technology is a critical business process that requires operational rigor, secure infrastructure, and experienced execution.

With dedicated processing facilities, global reach, and specialized ITAD teams, Ingram Micro supports organizations of all sizes with standardized processes, audit-ready reporting, and secure chain-of-custody controls designed for complex enterprise environments.

From technology refreshes and office closures to data center decommissioning and global asset recovery initiatives, Ingram Micro helps organizations retire technology securely, responsibly, and at scale.

Our Certifications:

Ingram Micro maintains compliance with strict data and environmental standards, including:

- e-Stewards 4.1
- ISO 9001, ISO 14001, ISO 27001, ISO 45001
- NAID AAA-certified data destruction

Enterprise-grade ITAD you can trust.

Connect with the Ingram Micro ITAD team to learn how our ITAD services can help reduce risk, simplify compliance, and maximize value recovery throughout the technology lifecycle.

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