



Azure Hypercare

Stabilize faster post-migration with free support services from Ingram Micro

When you move customers to Microsoft CSP, you shouldn't have to choose between speed, stability, and long-term value. Azure Hypercare is the post-go-live support layer from Ingram Micro that helps you stabilize quickly after a CSP "flip" or Azure transition before moving into optimization.

What is Azure Hypercare?

Azure Hypercare provides dedicated post-flip support hours to help you navigate early issues, adjustments, and day-to-day operational needs immediately after go-live, so customers can feel confident and environments run smoothly.



Fewer escalations, faster stabilization

Get hands-on support during the highest-risk period right after go-live



Improve customer experience and retention

Provide a smoother post-migration experience builds long-term trust



Create a path to recurring revenue

Accelerate a low-friction CSP transition to quickly unlock additional opportunities such as rightsizing, cleanup, governance, and security improvements

What's covered with Azure Hypercare?



Rightsizing virtual machines



Adjusting storage



Analyzing reserved instances



Cleaning resources



Enforcing governance

Ideal scenarios



Customers on **Microsoft EA or Pay-As-You-Go** looking to move to CSP



Customers on one Azure CSP looking for a partner switch

Get started

Email: Reach out to your Ingram representative to learn more