



Azure Hypercare

Unlock faster Azure value after moving Azure billing to CSP



When you transition Azure billing to Microsoft CSP, your customers shouldn't have to choose between speed, continuity, and long-term value. Azure Hypercare is a free post-transition support layer from Ingram Micro that helps customers quickly start getting value from Azure after a CSP billing transfer, EA/MCA-E to CSP transition, Pay-As-You-Go to CSP move, or CSP partner switch, without requiring a workload migration.

What is Azure Hypercare?

Azure Hypercare provides dedicated post-transition support hours after they moving billing to CSP. The service helps identify early optimization, governance, cost-management, and operational improvement opportunities so customers can move from transition to long-term value faster.



Faster path to Azure value

Help customers identify optimization and governance opportunities immediately after CSP billing transition.



Improve customer experience and retention

Provide a smoother post-migration experience that reinforces trust and gives confidence in the partner.



Create a path to recurring revenue

Help partners uncover additional opportunities such as rightsizing, reserved instances, cleanup, governance, and security improvements.

What's covered with Azure Hypercare?



Adjusting storage



Cleaning resources



Enforcing governance



Rightsizing virtual machines



Analyzing reserved instances

Ideal scenarios



Customers on Microsoft EA, MCA-E, or Pay-As-You-Go transitioning Azure billing to CSP



Customers on one Azure CSP **looking for a partner switch**

Get started

Reach out to us at our email



microsoft-azure@ingrammicro.com