



# UCCProSupport

## Assurance your investment is protected

We've helped you realize the promise of technology by delivering an array of unified communications and collaborations products and solutions. Now we'd like to help you protect your investment with Ingram Micro UCCProSupport. UCCProSupport provides you direct access to Ingram Micro's certified engineers, easing the path to post-sales support for your Polycom communications equipment and providing you and your end users assurance of your investment.

## Benefits of UCCProSupport

### **Credibility**

As the world's largest distributor, Ingram Micro takes pride in delivering the support you deserve and require.

### **Quality support**

Ingram Micro's certified engineers provide you with timely and world-class support.

### **After-hours support**

On-call technicians available for emergency outage support.

### **Advanced replacement**

Receive same-day parts shipments.

### **Polycom software updates and upgrades**

Receive the latest features and enhancements released by Polycom.

### **Renewals notifications**

Peace of mind that products stay covered with advanced renewal notification.

#### **Support Hours**

Monday–Friday  
8 a.m.–7 p.m. Eastern

#### **Contact information**

(833) 822-7767  
uccprosupport@ingrammicro.com

#### **Claims**

<https://channelmarketing.wufoo.com/forms/ucc-prosupport-request-form/>