

# Infrastructure Assessment

## Uncover Infrastructure Data to Optimize and Plan Ahead

Businesses today are constantly evolving to keep up with technology that will make them more competitive. Technologies like virtualization, mobility and unified communications have transformed data centers and the way businesses operate. The key to change and successfully operating the technology that supports business is proper planning. Agility, performance and manageability will all suffer at a potentially high cost to the business without this.

**Service Overview:** An Infrastructure Assessment is designed to provide an in-depth look at your client's network and server infrastructure to assist in uncovering performance issues as well as planning for upgrades or future growth.

The Ingram Micro Technical Architect starts by gathering detailed data about assets, architecture and performance. Simulations can be run to assist with the planning process for upgrades and to validate proposed architecture improvements.

The resulting data from the engagement provides detailed, actionable information about the infrastructure. This holistic view provides a foundation in which to correlate issues and validate the architecture or identify areas requiring improvement.

**Deliverables:** A detailed report with an IT benchmark score, data on the network and server infrastructure and analysis of the data with recommendations is provided:

- IT inventory including end-of-life (EOL) devices
- IT benchmark score
- Topology diagram
- Review of top industry-wide IT issues such as security vulnerabilities, bandwidth bottlenecks, virtualization candidates, and backup failures & critical log events

Ultimately, the Infrastructure Assessment helps to improve and optimize data center and infrastructure needs, provides detailed analysis on current devices within an ecosystem, helps to identify critical issues and map to possible solutions, and offers an unbiased evaluation of the network and server infrastructure based on industry best practices.

### Reseller Benefits

- Assessments early in the planning process builds “trusted advisor” relationship with customer
- Unbiased, third-party assistance designed to achieve the best possible outcome for customer based on analytics
- Increased margins through an expanded services portfolio
- Fixed price services eliminate surprised and provide predictable costs

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